

CONTEMPORARY  
STAINLESS STEEL  
OFFSET DUAL  
BOWL SINK KIT

OWNER'S  
MANUAL

Model: QK010



**PRESENZA**  
— ITALIA —

*Thank you for choosing Presenza Italia!*

We appreciate the trust and confidence you have placed in Presenza Italia through the purchase of this stainless steel sink kit.

# IMPORTANT

CAREFULLY CHECK THE UNIT PRIOR TO INSTALLATION TO ENSURE THERE IS NO DAMAGE. IF ANY DAMAGE IS NOTICED, DO NOT INSTALL. REPORT DAMAGE IMMEDIATELY. IF YOU HAVE ANY PROBLEMS WITH THIS UNIT OR IF THERE ARE MISSING OR DAMAGED PARTS, PLEASE CALL TOLL FREE: 1-877-333-0098 (MONDAY TO FRIDAY, 8:30 AM–5:00 PM, EST).

DO NOT DISPOSE OF ANY PACKAGING UNTIL YOU ARE SATISFIED WITH THIS UNIT. DO NOT RETURN THE UNIT TO THE PLACE OF PURCHASE BEFORE CALLING THE TOLL FREE NUMBER.

Please carefully read this guide before installing or using this product. Store this guide in a safe place so you will know where it is when you want to refer to it.

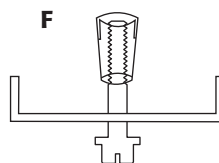
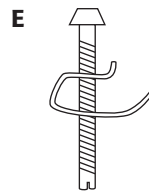
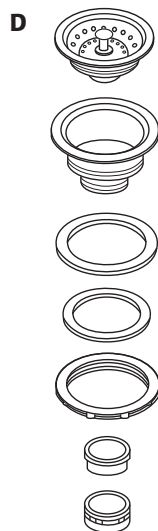
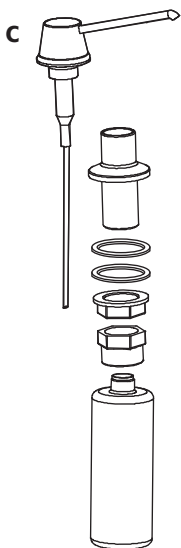
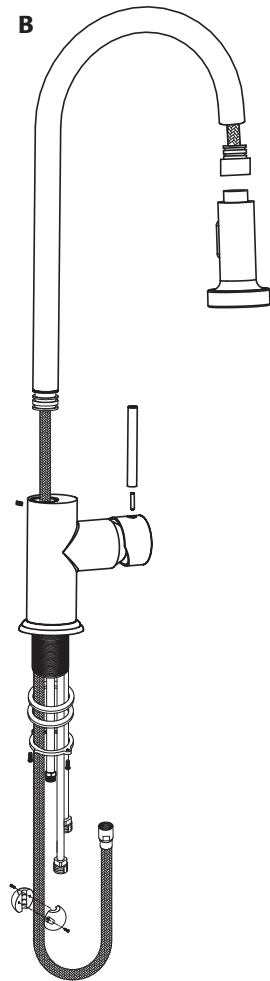
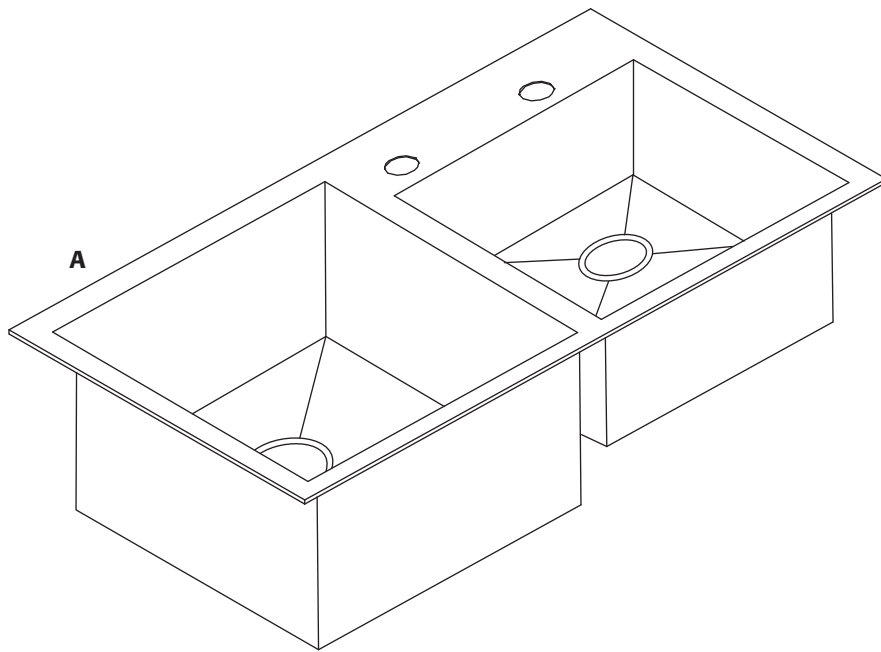
Your installation must comply with all local plumbing building codes. Have a qualified tradesman do or approve your plumbing installation.

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# PACKAGE CONTENTS

Ref.	Part	Quantity
A	Stainless steel sink	1
B	Faucet with sprayer head	1
C	Soap dispenser	1
D	Strainer assembly	2
E	Topmount clips	10
F	Undermount clips	10
G	Allen key	1

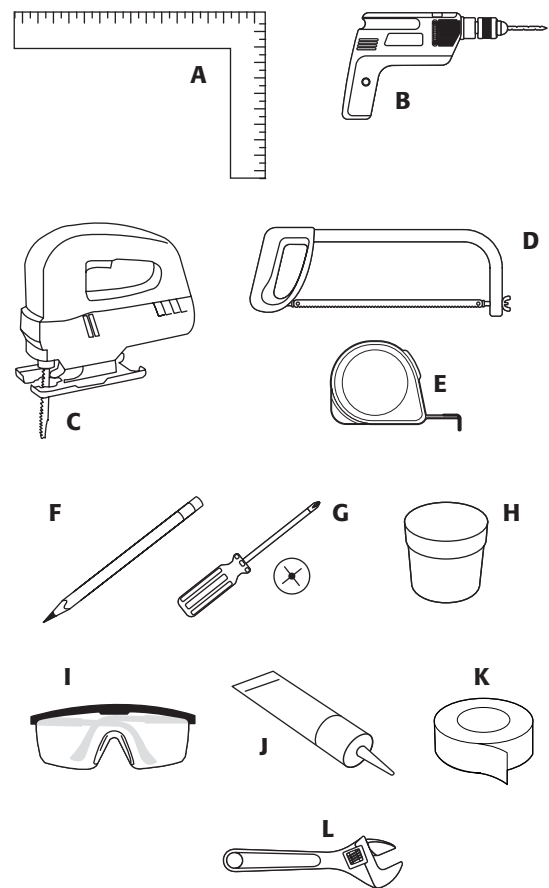


# TOOLS AND PARTS REQUIRED

NOT INCLUDED

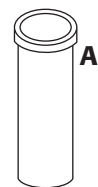
## TOOLS REQUIRED

Ref.	Tool	Quantity
A	Carpenter's square	1
B	Electric drill with 10 mm (0.375 in.) drill bit and 25.5 mm (1 in.) hole saw	1
C	Jig-saw or saber-saw	1
D	Hacksaw	1
E	Measuring tape	1
F	Pencil	1
G	Phillips screwdriver	1
H	Plumber's putty	1
I	Safety goggles	1
J	Silicone sealant	1
K	Teflon tape	1
L	Wrenches	2



## PARTS REQUIRED

Ref.	Part	Quantity
A	Tail Pipe	1



# COUNTER PREPARATION

You may choose to install this sink either undermount (from below the counter) or topmount (from above the counter).

Install this sink only in a counter that is at least 914 mm (36 in.) wide and has a solid surface with a minimum thickness of at least 19 mm (0.75 in.).

With undermount installation, there should also be a 25.4 mm (1 in.) build up around the sink. Requirements vary for installation in a granite, marble, stone, or butcher block counter, so please contact your fabricator for specific details.



## WARNING

Always wear safety goggles and gloves during installation to prevent personal injury.

Protect the entire surface of the product during installation to prevent damage.

## UNDERMOUNT COUNTER PREPARATION

Undermount sinks are mounted from below the counter. If you are installing a topmount or “drop-in” sink, please see TOPMOUNT COUNTER PREPARATION on page 7.

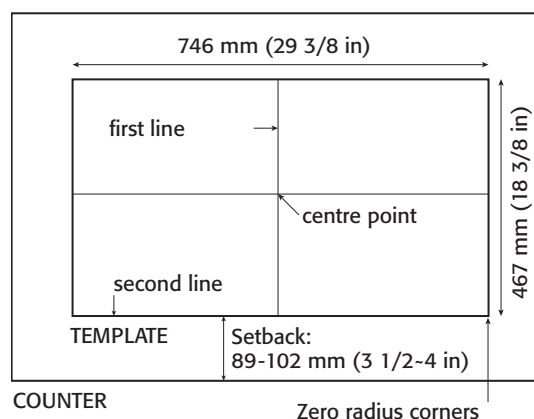
**WARNING: It is highly recommended that undermounting be performed by a professional installer. Improper installation will void the warranty.**

### Creating the template

1. Using a carpenter’s square, draw a line from front to back on the bottom of the counter to indicate the location of the center of the sink.
2. Draw a line parallel to the front edge of the counter to indicate how far back the sink should be located from the front of the counter. Typical setback is 89 - 102 mm (3 1/2 - 4 in.) from the front of the counter, depending on the counter overhang, the type of sink bowl, and the deck size.
3. On a piece of cardboard or paper, draw a rectangle of the same size as the hole that you will cut out to accommodate the sink. As this sink is 800 mm x 521 mm (31.5 in. x 20.5 in.), we recommend that you use a template size of 746 mm x 467 mm (29.375 in. x 18.375 in.).

NOTE: The flat mating surface of the sink that will touch the underside of your counter is 27 mm (1.063 in.) wide on all four sides.

4. Mark the center point of the sink on the template.
5. Cut the template out of the piece of cardboard or paper.

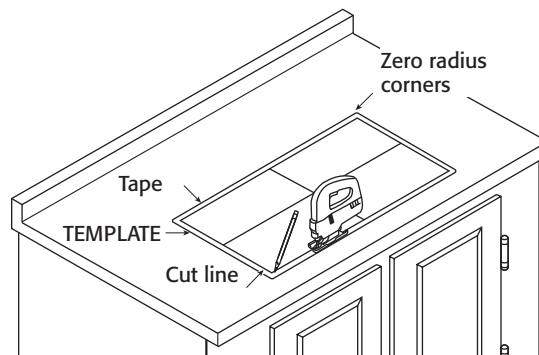


# COUNTER PREPARATION

## Cutting out the counter

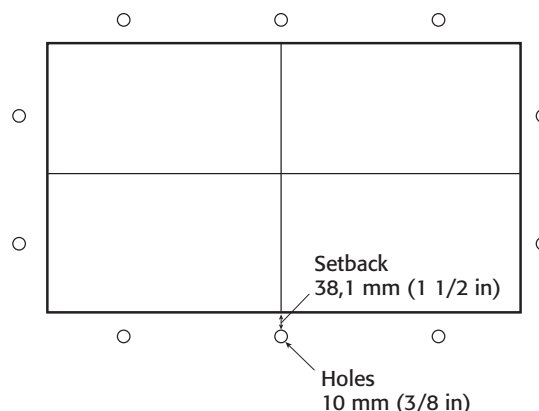
**WARNING:** Always wear safety goggles and gloves during installation to prevent personal injury.

1. Place the template on the counter with its front parallel to the front of the counter. Ensure that it is placed so that the sink will clear all objects and that the mounting hardware can be installed.
2. Stick a line of tape around the template and trace the template onto the tape with a pencil.
3. Double check the location of the cut line before removing the template.
4. Use a saber-saw or jig-saw to cut along the cut line. Place a support underneath the cut out portion of the counter to prevent it from falling during cutting.



## Drilling the holes for the undermount clips

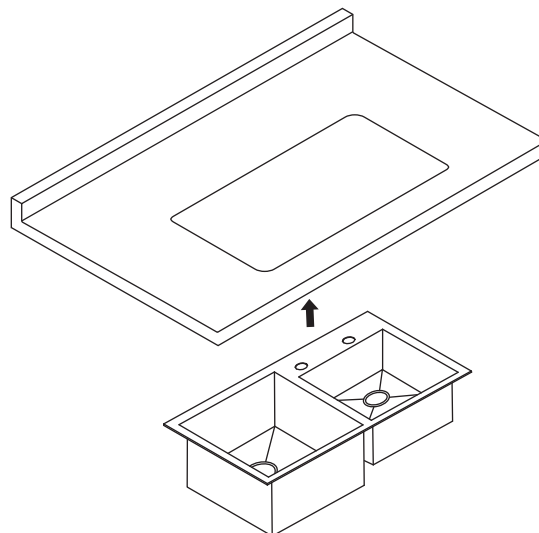
1. On the underside of the counter, mark the location of the ten holes for the undermount clips. These holes should be equally spaced around the perimeter of the cut-out with three each on the front and back sides and two each on the right and left sides. They should be set back from the cutout opening by 38.1 mm (1.5 in.).
2. Using an electric drill with a 10 mm (0.39 in.) drill bit, drill each hole so that it is 10 mm (0.39 in.) in diameter and 14.2 mm (0.563 in.) deep.



## Testing the fit of the sink

1. Place the sink underneath the cut-out in the counter to test its fit. Ensure that the reveal is equal on all four sides when viewed from above. Make adjustments to the cut-out, if necessary.
2. When you are satisfied with the location of the sink, mark the location of the edge of the counter cut-out on at least two sides of the lip of the sink.

CONTINUE TO STRAINER INSTALLATION ON PAGE 8.



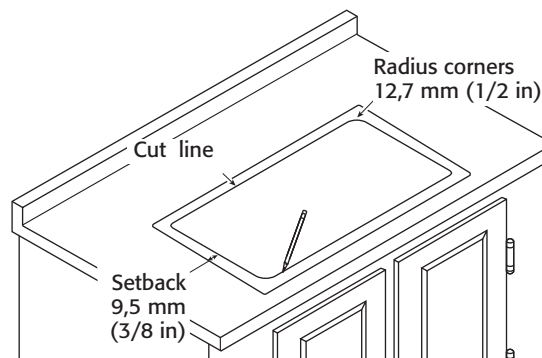
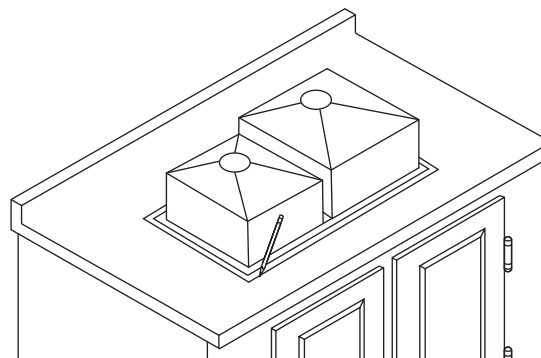
# COUNTER PREPARATION

## TOPMOUNT COUNTER PREPARATION

Topmount sinks are dropped into the counter from above. If you are installing an undermount sink, please see UNDERMOUNT COUNTER PREPARATION on page 5.

### Creating the template

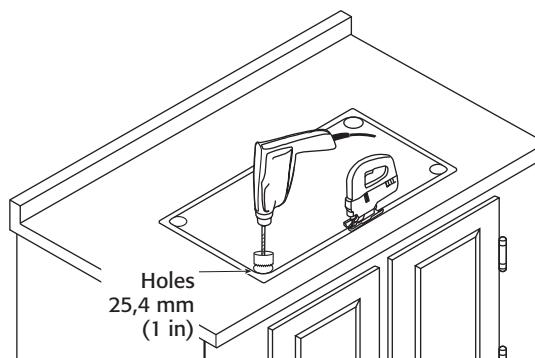
1. Place the sink upside down on the counter.  
Center the sink on the counter so that it is parallel to the front of the counter, ensuring that it will not interfere with the inside structure of the cabinet, or the counter. It must clear the overhang of the counter and the front inside face of the cabinet. Trace the outline of the sink with a pencil.
2. Draw a new line 9.5 mm (0.375 in.) inside the first line. This will be the cut line. As this sink is 800 mm x 521 mm (31.5 in. x 20.5 in.), the cut line should be 781 mm x 502 mm (30.75 in. x 19.75 in.). The size of the sink is larger than the cut-out and **MUST** have rounded corners. **DO NOT** cut the opening with square corners.



### Cutting out the counter

**WARNING: Always wear safety goggles and gloves during installation to prevent personal injury.**

1. Using an electric drill with a 25.4 mm (1 in.) hole saw, carefully drill four holes inside the cut line.
2. Use a saber-saw or jig-saw to cut along the cut line. Place a support underneath the cut-out portion of the counter to prevent it from falling during cutting.

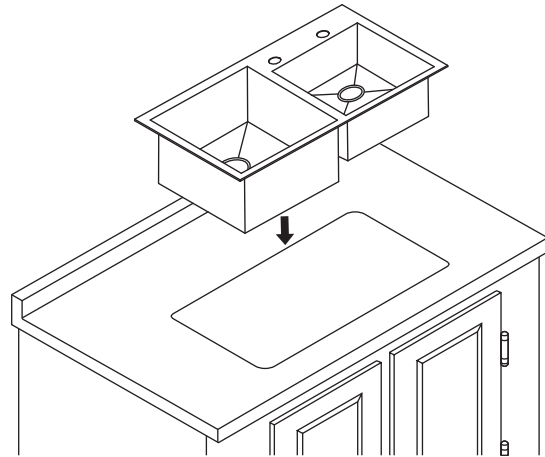


# COUNTER PREPARATION CONT'D...

## Testing the fit of the sink

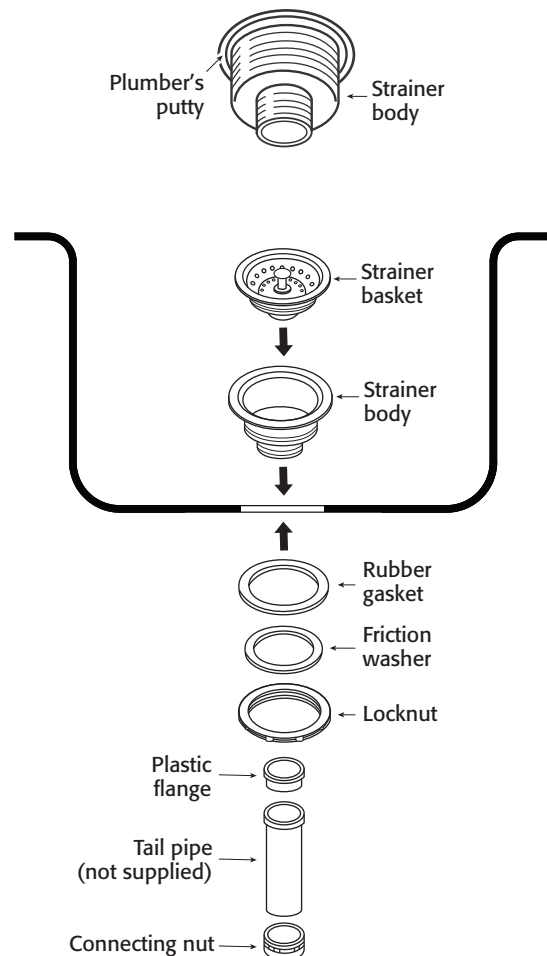
1. Insert the sink into the cut-out in the counter to test the fit. Make adjustments to the cut-out, if necessary.

CONTINUE TO STRAINER INSTALLATION BELOW.



## STRAINER INSTALLATION

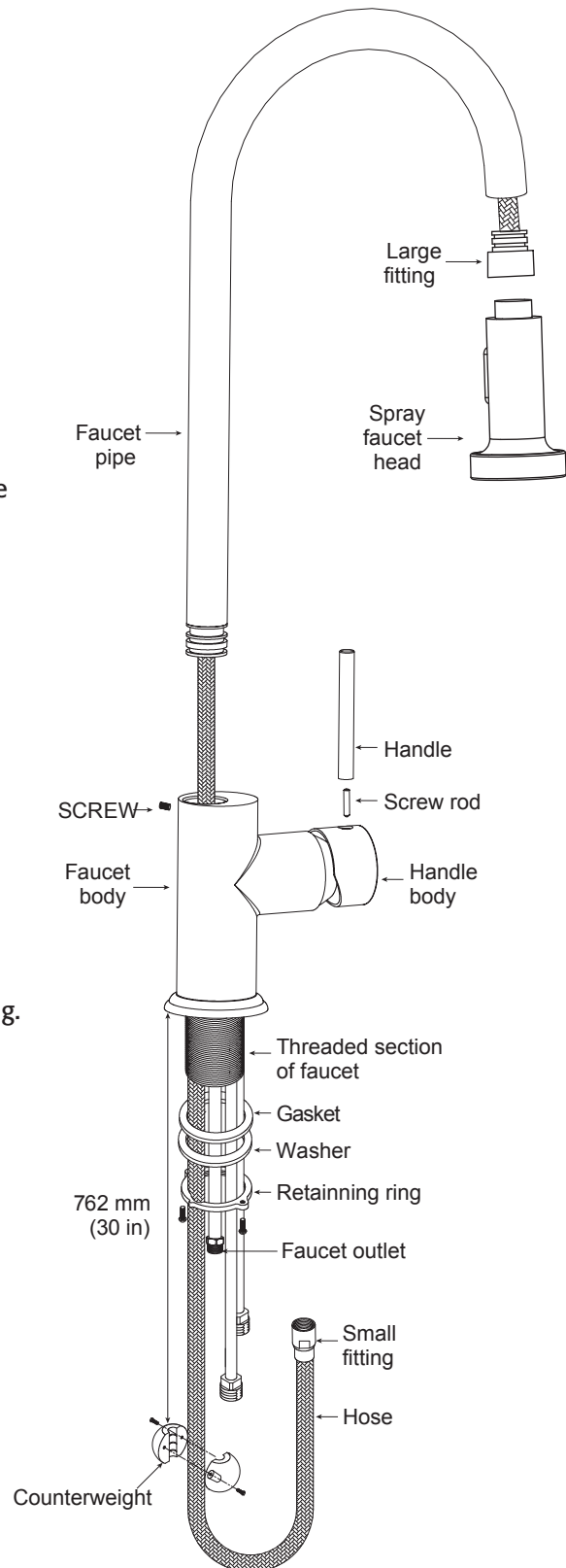
1. Apply a ring of plumber's putty (not included) to the underside of the strainer flange and insert the strainer body in the sink.
2. Assemble the rubber gasket, friction washer and locknut onto the strainer body from under the sink.
3. Hand tighten the locknut. Do not over tighten the locknut, as it may split or deform the body of the strainer.
4. Repeat the process with the other strainer.
5. Assemble plastic flange and tail pipe (not supplied) together, then engage the connecting nut through the tail pipe and flange to the lower threaded part of the strainer body. Lock connecting nut by hand. Do not over tighten the nut.





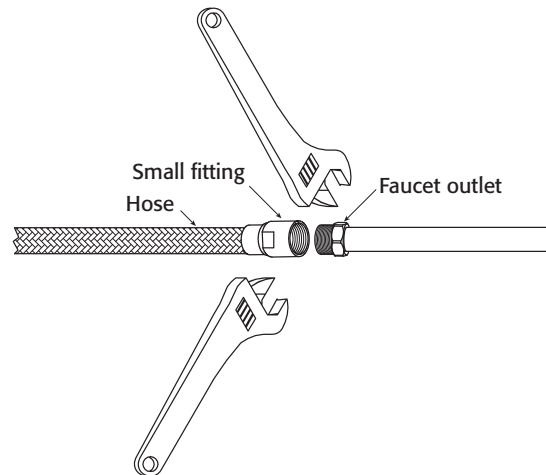
# FAUCET INSTALLATION

1. Thread the hose through the faucet pipe, by first inserting the small fitting.
2. Thread the hose through the faucet body, by also first inserting the small fitting.
3. Screw the end of the faucet pipe with the nut on to the faucet body. Tighten the screw with the supplied Allen key.
4. Hold the end of the hose with large fitting with one hand and, with the other hand, tighten the spray faucet head clockwise onto the large fitting. Push the hose in so that the head aligns properly with the notches on the faucet pipe.
5. Unscrew the retaining ring from the bottom of the faucet body, ensuring that the washer and gasket are removed with the retaining ring.
6. Install the faucet through the hole in the sink, by first threading the hose through the hole, then placing the base of the faucet through the hole. A second person may be required to hold this in place until the faucet installation is complete.
7. From underneath, slide the washer and gasket, then the retaining ring, over the free end of the hose. Slide them up to the exposed threaded section of the faucet.
8. Tighten the retaining ring by hand until it is snug. Using a wrench or pliers, tighten the assembly. Gently tighten the two screws on the retaining ring. Do not over tighten.



# FAUCET INSTALLATION CONT'D...

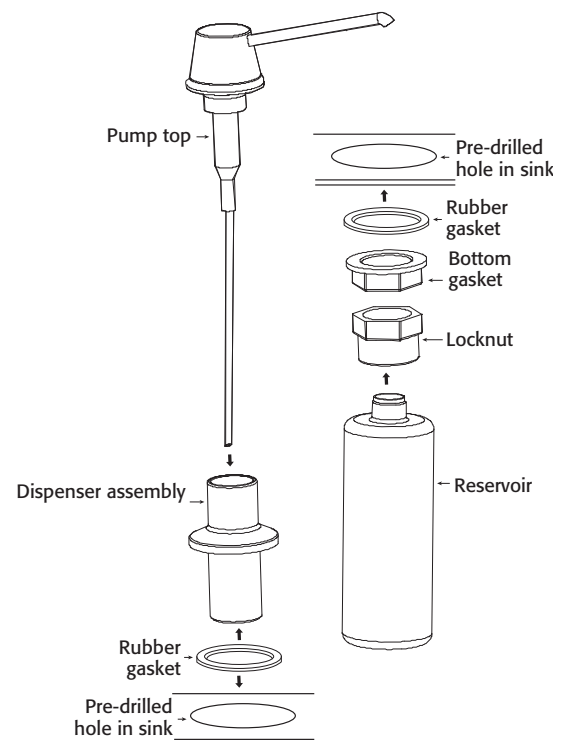
9. Attach the end of the hose with the small fitting onto the faucet outlet and hand tighten. Then, using one wrench on the hexagonal nut of the faucet outlet and another on the hose nut, tighten the two ends together. Tightening with just a single wrench may deform the hose nut.
10. Install the counterweight on the hose about 762 mm (30 in.) from the underside of the faucet. This can be adjusted based on your own requirements, but this is the normal location.
11. The handle has been installed prior to shipping. If the handle body becomes loose over time, remove the handle and, using the supplied Allen key, tighten the screw.



# SOAP DISPENSER INSTALLATION

1. Insert the pump top into the dispenser assembly. Add one rubber gasket onto the dispenser assembly. Insert the dispenser assembly through the pre-drilled hole on the top surface of the sink.
2. From the bottom of the sink, insert the other rubber gasket, the bottom gasket and the lock nut through the dispenser assembly, then hand tighten.
3. Screw the soap reservoir onto the dispenser assembly to complete the installation.
4. To fill the reservoir, lift the pump top straight up to remove it from the dispenser assembly. Carefully pour in liquid soap, then replace the pump top.

**NOTE:** This unit is designed to use household liquid soap only. Using any other soap or chemicals in this unit may damage the dispenser and void the warranty.

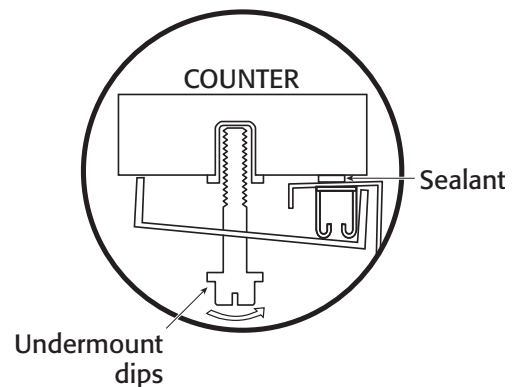
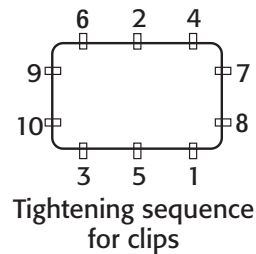
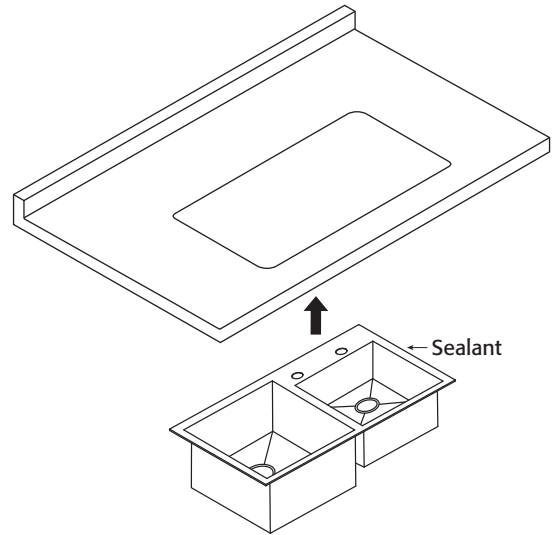


# SINK INSTALLATION

## UNDERMOUNT INSTALLATION

If you are installing a topmount sink, please see TOPMOUNT SINK INSTALLATION on page 12.

1. Put the threaded inserts of the undermount clip bolts loosely in the holes that you drilled for them in the underside of the counter. Ensure that the clamps of the undermount clips are turned so that they do not interfere with the placement of the sink.
2. Place a small bead of silicone sealant (not included) around the upper lip of the sink. Carefully place the sink into its location under the counter, lining up the pencil marks on the lip of the sink that you made when you tested the fit of the sink.
3. Carefully rotate the clamps of the undermount clips over the clamp bar of the sink, and gently tighten the bolts of the undermount clips, progressively in sequence to fasten the sink firmly. Recheck the alignment visually from above. Adjust and re-tighten if necessary. Do not over tighten.
4. Wipe away any excess silicone. For best results, allow the bond to rest undisturbed for 8 hours, or overnight.
5. Install the counter as directed by the manufacturer and install all other plumbing as required.

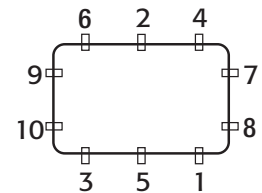
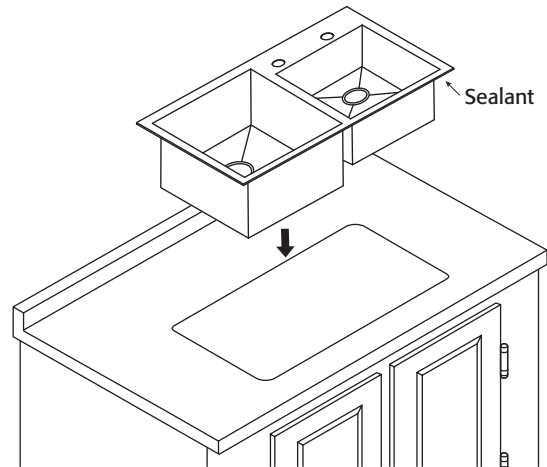


# SINK INSTALLATION

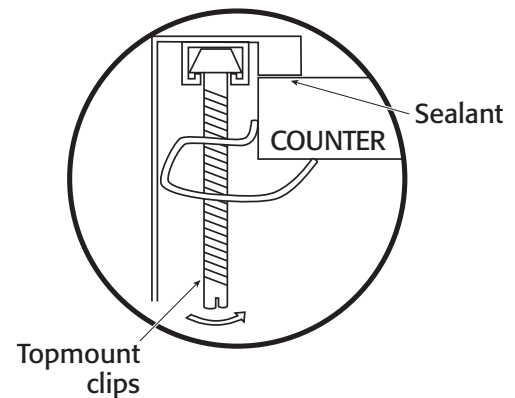
## TOPMOUNT INSTALLATION

If you are installing an undermount sink, please see UNDERMOUNT SINK INSTALLATION on page 11.

1. Apply silicone sealant (not included) around the underside lip of the sink on all four sides. Carefully lower the sink into the counter, ensuring that the factory installed topmount clips do not catch on the counter edges.
2. Slide each topmount clip along the rails so that they are evenly spaced around the sink.
3. Swing the clamps on the topmount clips and tighten the screws progressively in sequence until the sink rim is flush with the counter. Check the alignment as you tighten so that the front of the sink is parallel to the front of the counter. Adjust and re-tighten, if necessary. Do not over tighten.
4. Wipe away any excess silicone. For best results, allow the bond to rest undisturbed for 8 hours, or overnight.



Tightening sequence for clips

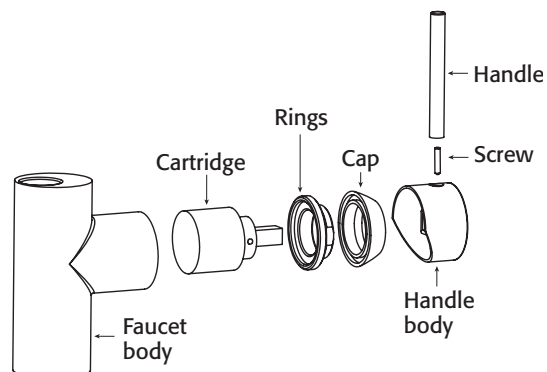


# CARE AND MAINTENANCE

## CARTRIDGE REPLACEMENT

If in the future the ceramic cartridge needs to be replaced:

1. Turn off the water supply to the faucet.
2. Remove the handle. Loosen the screw with the Allen key provided and pull off the handle body. The top lever of the cartridge will be exposed.
3. Unscrew the cap and rings, making sure not to damage the threads.
4. Pull the cartridge out and replace it with a new 35 mm ceramic cartridge.
5. Replace the rings, then the cap. Then place the handle body on the cartridge. Hand tighten the screw back into the handle body, then tighten it with the Allen key. Do not over tighten. Tighten the handle back on.
6. Slowly open the water feed to the faucet to test.



## CLEANING

Your sink is manufactured with the highest grade stainless steel and will provide you many years of enjoyment with the proper care.

### Do

After use, always rinse your sink with tap water to dilute and remove deposits.

Towel dry after use whenever possible to prevent water spots. Should water spots occur, clean with a mild solution of vinegar and water followed by a thorough rinse.

Use liquid soap, a general nonabrasive household cleaner, or a weak solution of vinegar and water for regular cleaning.

Only plastic scouring pads are recommended for use in stainless steel sinks, and only use them in the bowl of the sink. Scrub in the direction of the grain of the finish.

### Do not

Do not allow any food, detergent, soap or grease to dry or sit for extended periods of time on the surface of the sink.

Never use abrasive cleaning products as they will dull and scratch the finish.

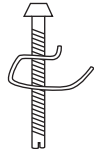
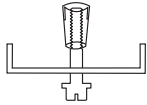
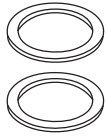

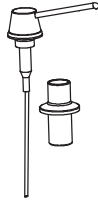
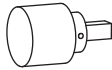



Do not use scouring pads on the deck as they will dull the mirror finish.

Never use steel wool pads as they will leave iron particles on the sink, which will cause corrosion.

Never leave steel or cast iron pans in your sink for extended periods of time as this can cause corrosion.

# REPLACEMENT PARTS

If you are missing or require replacement parts, please call customer service at 1-877-333-0098 (Monday–Friday, 8:30 am–5:00 pm, EST). Identify the required part(s) and have the replacement part number ready when you call.

PART	CODE	ILLUSTRATION	QUANTITY
Topmount clips	QHS108		10
Undermount clips	QHS109		10
Rubber gasket and friction washer	QHS103		1
Strainer basket	QHS101		1
Soap dispenser assembly	QHS110		1
Cartridge	QHS121		1
Hose	QHS106		1
Faucet head sprayer	QHS134		1
Faucet handle	QHS111		1

# WARRANTY

## ONE-YEAR MANUFACTURER DEFECT WARRANTY

This product is warranted to the original purchaser to be free of defects in material and workmanship for one (1) year from the date of purchase.

Our obligation shall be limited to the repair or replacement of a unit (at our discretion) that may prove, by our sole examination, to be defective under normal use and service during the warranty period. We may issue credit in the amount of the invoice value of the defective product (or a percentage of it according to use) in lieu of repair or replacement.

Any failure of this product that is not traceable to a defect in material or workmanship is not covered by this warranty. These non-warranty items include, but are not limited to:

- Change in colour or finish due to chemical usage.
- Damage due to the use of steel wool on the stainless steel surface.
- Improper installation not in accordance with manufacturer's instructions.
- Dents, bumps, and scratches incurred during shipping, handling, or installation.
- Damage caused by failure to follow care and cleaning guidelines.
- Alterations made to the unit by the purchaser or installer.
- Damage caused by accidental impact, fire, flood, freezing, and normal wear.
- Bends and warping caused by forced connections, over-tightened fittings, and inadequate support during installation.

A thorough inspection must be made before installation and any damage must be promptly reported. We will not be liable for failures or damage that could have been discovered or avoided by proper inspection and testing prior to installation.

Incidental repairs that would involve a minimum of time and effort on behalf of the purchaser will not be considered warranty work and no compensation will be deemed forthcoming.

This warranty is non-transferable and shall be voided if the unit is removed from its initial installation or if it is not installed following the manufacturer's instructions.

Under no circumstance shall we be held liable for personal injury or property damage resulting from improper installation or use of this product. We will not be held liable for inconvenience caused by loss of use of this product, costs incurred for labour or materials, removal and installation of replacement units, or any other incidental or consequential damages. Costs relating to obtaining access for repair or replacement are the responsibility of the user.

This warranty does not extend to commercial and institutional installation or use.

# WARRANTY

## WARRANTY CLAIM PROCEDURE

If a claimable defect occurs, please call customer service at 1-877-333-0098 (Monday–Friday, 8:30 am–5:00 pm, EST).

Before you make your claim call, please ensure you have:

- Model no. or description of the sink.
- Proof of sale.
- Details regarding the defect.
- Name(s) and address(es) of the owner and installer.

Claims must be filled out in writing and returned within six (6) months of the appearance of a defect. Failure to comply with this stipulation will make this warranty null and void. We reserve the right to a thirty-day (30) delay following the receipt of a claim in which to inspect the product. We assume no responsibility for labour costs, removing or replacing a previously installed product, transportation, or the return of a product.

Imported by



St-Laurent, QC Canada H4S 2C3  
1-877-333-0098  
[www.conglomkb.com](http://www.conglomkb.com)

Made in China