

PRESENZA

ITALIA

HEAVY DUTY SMART BIDET



USER MANUAL

ITM. / ART. 97730

QTA030

Rev. 20200818



220 - 240 VAC / 50 Hz / 1350 W



WaterMark

WMTS-051

030071

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Information

BEFORE BEGINNING INSTALLATION, READ ALL INSTRUCTIONS FIRST. SAVE THESE INSTRUCTIONS FOR FUTURE USE.

If there are any problems with installation or operation, do not return to store. Please first call customer service at +61 1800 CONGLOM (Monday to Friday, 6:30 am to 3 pm AEDT).

- Observe all local plumbing and building codes.
- Carefully inspect the new bidet and components for damage.
- If the existing toilet installation area does not have a supply shut-off valve below the tank, you will need to install one before installing the new toilet.
- Please handle your new bidet with extra care during installation. Once the bidet is removed from the packaging, always ensure that it is placed on a soft surface such as a towel or blanket before installation.



WARNING: Ensure that these installation instructions are left with the end user for future reference. It is recommended that the bidet seat and cover be installed after all trade-work is finished.

NOTE:

Check all measurements against the actual bidet before commencing as variances do occur.

BRAND PRESENZA		MODEL NO. QTA030
RECOMMENDED USE		Indoor and household use only
MATERIAL		Polypropylene (seat cover), Flame Retardant Polypropylene (seat), Flame Retardant Acrylonitrile Butadiene Styrene (back underside of seat)
WEIGHT		4.15kg
RATED VOLTAGE		220 - 240 VAC / 50 Hz
RATED POWER		(15°C ± 2°C inlet water temperature) 1350W
LENGTH OF WIRE		1.5m
WATER SUPPLY MODE		Directly connected to the channel
WATER PRESSURE RANGE		0.08MPa-0.75MPa
WATER SUPPLY TEMPERATURE		3°C - 35°C
OPERATING TEMPERATURE		0°C - 40°C
SAFETY DEVICES		Electrical leakage protector, seated sensor, water high pressure protection device
DECONTAMINATING APPARATUS	HEATING METHOD	Instant heating
	WARM WATER TEMP.	Four grades (About 34°C to 40°C)
	SPRAY VOLUME	REAR About 0.5 to 0.8L/min
		FRONT About 0.5 to 0.8L/min
	WARM WATER HEATER	1350W
	SAFETY DEVICES	Temperature sensor, temperature fuse, temperature jumper, flowmeter

DRYING DEVICE	AIR SPEED	>4m/s
	AIR TEMPERATURE	Four stages (Room temperature to 50°C)
	DRYING HEATER	250W
	SAFETY DEVICES	Double-sheet-metal switch, temperature fuse
DEODORIZING DEVICE	DEODORANT	Catalyst deodorant
	AIR VOLUME	0.2m³ / min
	POWER CONSUMPTION	1.5W
THERMAL SEAT	SEAT TEMPERATURE	Room temperature to about 40°C
	SEAT HEATER	35W
	SAFETY DEVICES	Temperature sensor, temperature fuse
	HINGE MECHANISM	Seat and cover with damping slow down device Type III: gear case clamshell

NOTE:

1. Air temperature is measured near the warm air outlet.
2. When water pressure is less than 0.08MPa, it is recommended to install a booster pump, else bidet performance may be impaired.

READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE. SAVE THESE INSTRUCTIONS.

INSTRUCTIONS PERTAINING TO A RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS WARNING - WHEN USING ELECTRICAL APPLIANCES, BASIC PRECAUTIONS SHOULD ALWAYS BE FOLLOWED, INCLUDING THE FOLLOWING:

- This appliance has been designed to operate on 220 - 240 VAC, 50 Hz exclusively. Using any other voltage or frequency adversely affects its performance.
- Use this appliance only in the manner intended by the manufacturer. If you have any questions, contact the manufacturer.
- Installation work must be done by qualified person(s) in accordance with all applicable codes and standards. Observe local authority installation restrictions.
- The water supply being used should have a water pressure of 0.08Mpa – 0.75Mpa and temperature of 3°C-35°C.
- When the installation is finished and the power is plugged in, the bidet will automatically start performing a self-test. When the test is complete, a sound will be generated and the bidet will be turned on.
- Please use the water supply line provided with the bidet to connect the bidet seat to the water filter. If another water supply line is used instead, the performance of the bidet may be affected.
- Do not cover the seat of the bidet with any type of cover as this could affect the seating sensor and prevent the bidet from working properly.
- The water filter is to be cleaned once every three months and ideally replaced at least every six months. If it is not changed regularly, the bidet may malfunction. Do not use detergent for cleaning the water filter, plain water is sufficient.
- If the bidet is to be installed in a cold environment, please place the bidet in a warm place for 2 hours prior to installation.
- Note that the cleaning and drying functions will only work properly when the user is detected on the sensor of the seat.
- The bidet is programmed to work only when there is direct induction contact to the body, such as when sitting on the bidet seat.
- When the seat is not being used, the bidet will automatically adjust the seat temperature to save energy.

WARNING



- Do not attempt to disassemble, repair, or modify this bidet. Any service of this product by an unqualified person may result in fire, electric shock, or other serious injuries.
- Keep water or detergent away from the power plug. Having them on the plug may result in fire, electric shock, or other injuries.
- Do not smoke, light, or burn anything close to the product. Doing so may result in fire.
- Do not continue using the bidet when it is not working properly or stops working. Please contact our customer service team for help.
- Unplug the bidet from electricity and turn off the water supply if the bidet is: leaking, unusually hot, making an abnormal sound or smell, or appears burnt or damaged in any way. Using a malfunctioning bidet may result in fire, electric shock, flooding or personal injury.
- Only tap water is to be used. Using any other type of water may result in infectious dermatitis or other diseases.
- Do not use a loose power outlet. Doing so may result in fire or electric shock.
- Do not damage the power supply cord or seat wire. Doing so may result in fire, electric shock, or other injuries.
- The bidet is an electrical product. Avoid unnecessary contact with water or environments of high humidity. Use only in well ventilated rooms. Failing to do so may result in damage to property or personal injury.
- If the bidet, or any part thereof, is accidentally submerged in water or any other liquid, do not touch it unless you are certain that it is not plugged into an electrical outlet. Do not proceed with installation of any bidet known to have been submerged in water or any other liquid.

ATTENTION



- If heated, do not sit on the seat for a long duration of time, as this can result in burns.
- Adjust the seat temperature to a low temperature for: children, elderly, patients, people who are lethargic (such as, but not limited to, those taking medications, heavy drinkers, or overly tired individuals), people with disabilities, and people with other mobility issues.
- Do not use force to stretch the water supply line. Doing so may result in water leakage.
- The CENTER WASH button is only to be used one time during each sitting and not to be repeated.
- Do not stand on or apply excessive force to the bidet. Doing so may damage the bidet or result in personal injury.
- Do not place containers with liquids or small metal objects on top of the bidet because they could accidentally fall into the bidet. This may result in fire or electric shock.
- This bidet is intended for indoor and household use only.
- Do not use the bidet under subzero (below 0°Celsius) conditions.
- When installing the bidet, ensure that stop valve and all water supply connections are properly sealed.
- If the toilet is not going to be used for a long time during the winter, unplug the bidet from the power socket and drain the water from inside.
- Unplug the power plug in the event of lightning.
- The product is only to be used in a bathroom and should not be used for any other purposes other than those mentioned in this manual. Doing so may result in fire, electric shock, personal injury or malfunction.
- Avoid contact of urine and other contaminants with the bidet as this may result in malfunction or odour.
- Do not forcefully move the seat and seat cover. Doing so may result in malfunctioning of the bidet.
- When conducting external maintenance of the bidet, unplug the power plug from the socket for safety. Otherwise, may result in electric shock.



WARNING: Persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, must be supervised or given instructions concerning use of the appliance by a person responsible for their safety.



WARNING: To reduce the risk of injury, close supervision is necessary when the appliance is used by or near children.



WARNING: Switch off or unplug the appliance before attempting to clean or service it.



WARNING: If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

ONE YEAR LIMITED WARRANTY

A thorough inspection must be made before installation and any damage must be promptly reported. We will not be liable for failures or damage that could have been discovered or avoided by proper inspection and testing prior to installation.

Conglom Inc. warrants this product to be free from defects in materials or workmanship for one (1) year from the date of purchase. Proof of purchase (original sales receipt) from the original consumer purchaser must be made available to Conglom Inc. for all warranty claims.

This warranty is non-transferable and shall be voided if the unit is removed from its initial installation or if it is not installed following the manufacturer's instructions. It does not apply in the event of product damage due to the use of other than genuine Conglom Inc. replacement parts, (Replacement parts may be obtained by e-mail at cs@conglomkb.com or by calling +61 1800 CONGLOM between 6:30 am - 3:00 pm AEDT) installation error, abuse, misuse or improper care and maintenance (whether performed by a plumber, contractor, service provider or member of the purchaser's household). The warranty excludes damage due to aggressive air or water conditions, harsh or abrasive cleaners and/or materials.

Under no circumstance shall we be held liable for personal injury or property damage resulting from improper installation or use of this product. We will not be held liable for inconvenience caused by loss of use of this product, costs incurred for labour or materials, removal and installation of replacement units, or any other incidental or consequential damages. Costs relating to obtaining access for repair or replacement are the responsibility of the user.

Our obligation shall be limited to the repair or replacement of a unit (at our discretion) that may prove, by our sole examination, to be defective under normal use and service during the warranty period.

Any failure of this product that is not traceable to a defect in material or workmanship is not covered by this warranty. These non-warrantable items include, but are not limited to:

- Improper installation not in accordance with manufacturer's instructions.
- Dents and/or scratches incurred during shipping, handling, or installation.
- Change in colour or finish due to chemical usage.
- Damage caused by failure to follow care and cleaning guidelines, including damage caused by the use of abrasive cleaners.
- Alterations made to the unit by the purchaser or installer.
- Damage caused by accidental impact, fire, flood, freezing, and normal wear.
- Bends and warping caused by forced connections, over-tightened fittings, and inadequate support during installation.
- Use of any toilet cleaner that are applied in the toilet tank will void the warranty. In-tank cleaners can damage the rubber, metal and/or plastic components, causing leaks and reducing performance.

WARRANTY CLAIM PROCEDURE

If a claimable defect occurs or replacement parts are needed, please contact our customer service team at cs@conglomkb.com or +61 1800 CONGLOM (Service available Monday - Friday from 6:30 am - 3 pm AEDT).

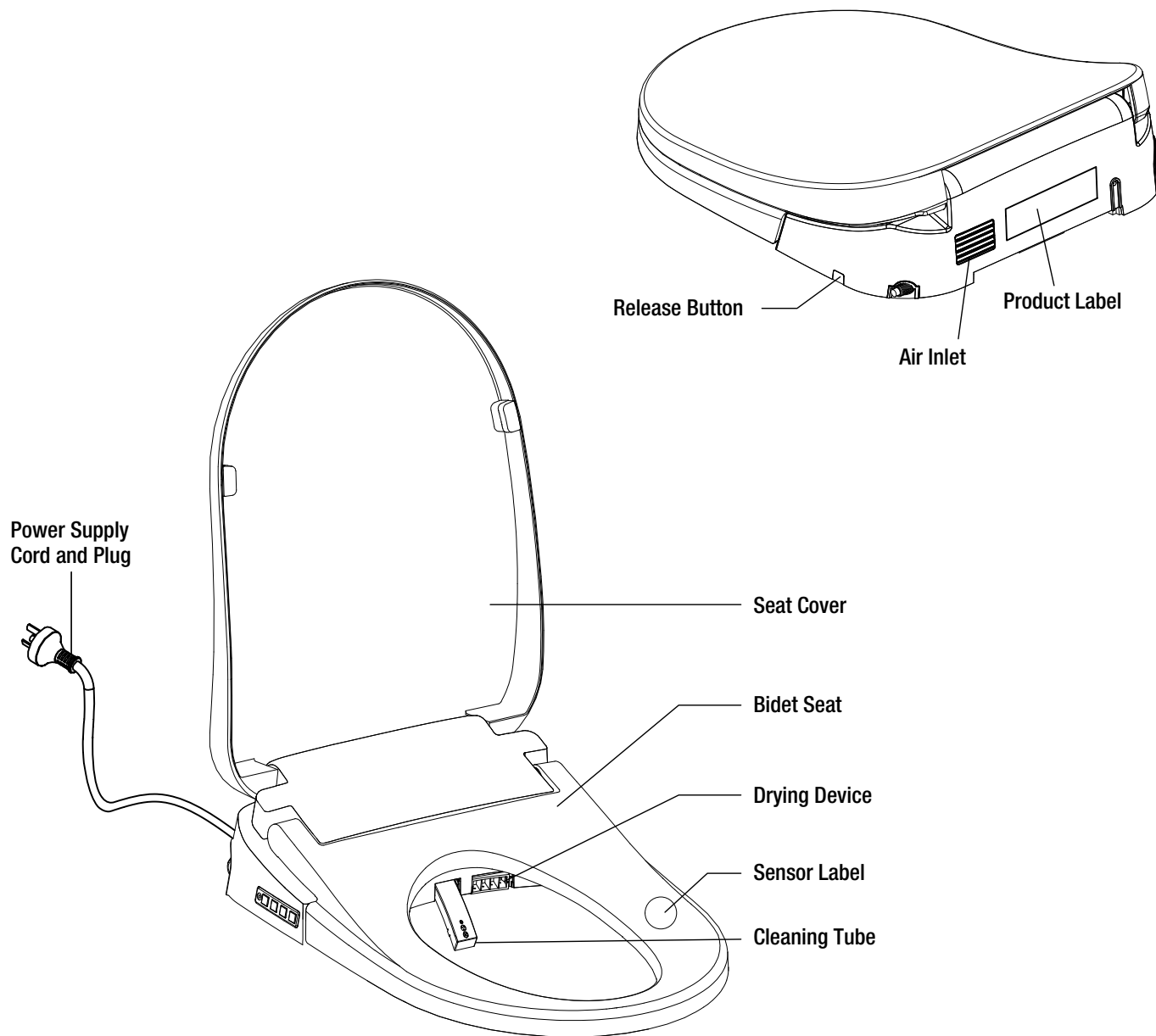
Before you make your call, please ensure that you have:

- Model number or description.
- Proof of purchase.
- Details regarding the defect and/or part number.
- Name(s) and address(es) of the owner and/or installer.

Pre-Installation

BIDET COMPONENTS

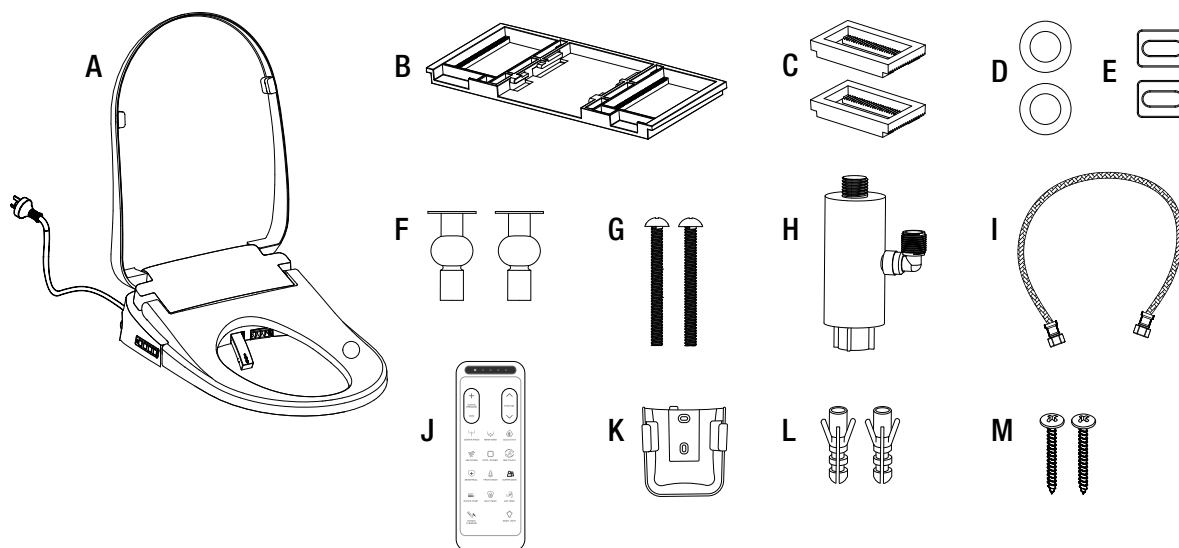
ENGLISH



Pre-Installation (continued)

PACKAGE CONTENTS

Carefully check the bidet for damage and for missing parts prior to installation. If there is any damage or if you are missing parts, do not proceed with the installation. Report damage and missing parts immediately. Do not dispose of packaging before you are satisfied with your new bidet. Keep bidet packaging bag to use when testing the bidet.



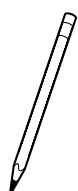
Part	Description	Quantity
A	Bidet	1
B	Mounting Plate	1
C	Fixed Guide Plates	2
D	Washers	2
E	Rectangular Metal Gaskets	2
F	Expansion Nuts	2
G	Screws	2

Part	Description	Quantity
H	Water Filter	1
I	Water Supply Line	1
J	Remote Control	1
K	Remote Control Holder	1
L	Plastic Wall Plugs	2
M	Screws	2

NOTE:

The package contents may be located in the crevices of the foam used to package the bidet. The mounting plate may come attached to the underside of the bidet.

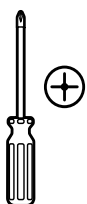
TOOLS REQUIRED (NOT SUPPLIED)



Pencil



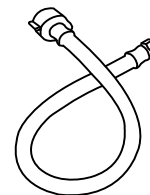
Adjustable Wrench



Cross Slot (Phillips) Screwdriver



Bucket or Towel

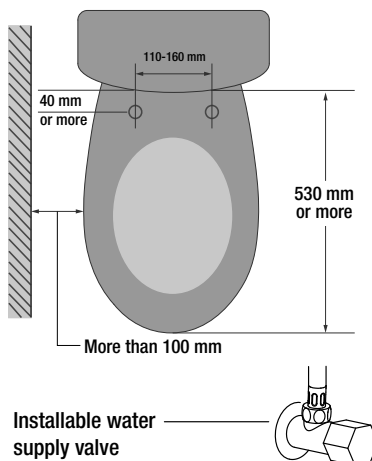
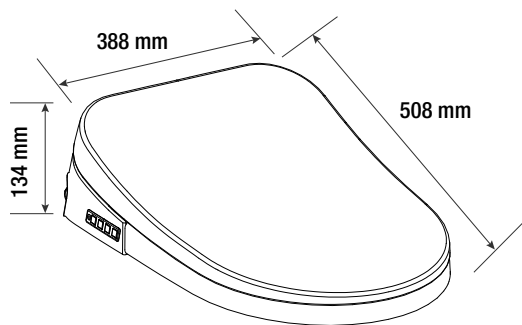


Water Supply Line

Pre-Installation

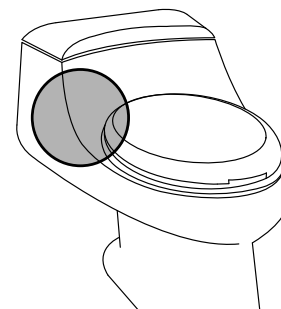
SPECIFICATIONS

Below are the toilet specifications in which this bidet seat may be installed to.



NOT COMPATIBLE

This bidet seat is not compatible with children toilets or toilets with an arched water tank as shown below.



Arched one-piece water tank toilet

DETACHING THE CURRENT TOILET SEAT FROM THE TOILET

Follow the instructions of your current toilet seat supplier to properly detach your toilet seat.

In general, you may be required to unscrew the bolts from the expansion screws that have been placed into the mounting holes of the toilet. Remember to keep the detached hardware in case you would like to reinstall this toilet seat in the future.

ATTACHING THE BIDET SEAT TO THE TOILET

1. Insert the expansion nuts (F) into the mounting holes of the toilet. See Fig.1.

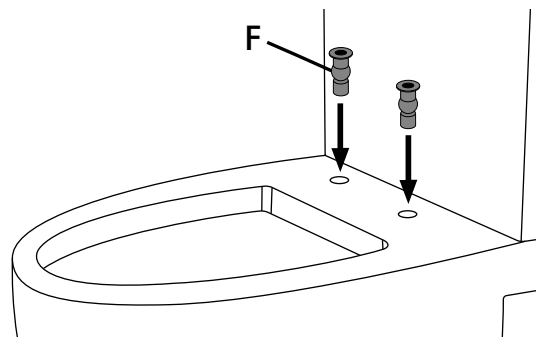


Fig. 1

2. Next, the mounting plate (B) is required. It may need to be obtained from the underside of the bidet seat first. To do this, flip the bidet seat upside down, press and hold the button at the side and pull the mounting plate out from the seat. See Fig . 2.

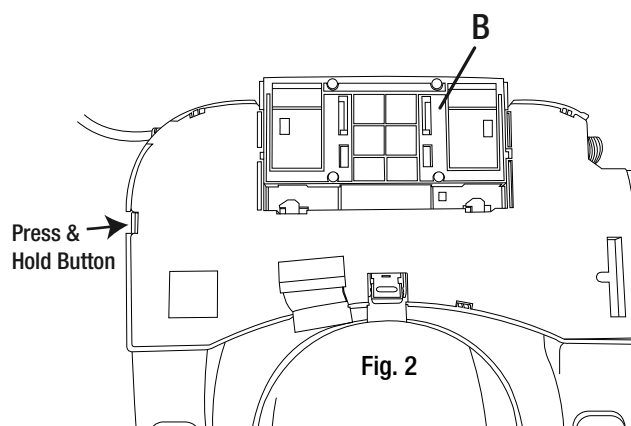


Fig. 2

3. Place the mounting plate (B) onto the toilet seat. The side with the grooves should be facing towards the toilet bowl. See Fig. 3.

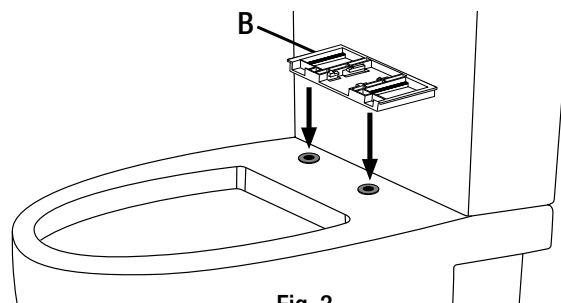


Fig. 3

4. Place one washer (D) onto each expansion nut (F). Place screw (G) through a rectangular metal gasket (E), then through a fixed guide plate (C). Repeat with the other screw. Attach this assembly onto the expansion nut (F) (with the washer (D) in between). As the screw is attached to the expansion nut, all components will come together and be fitted into the grooves of the mounting plate (B). Use screwdriver to tighten mounting plate to toilet. See Fig. 4.

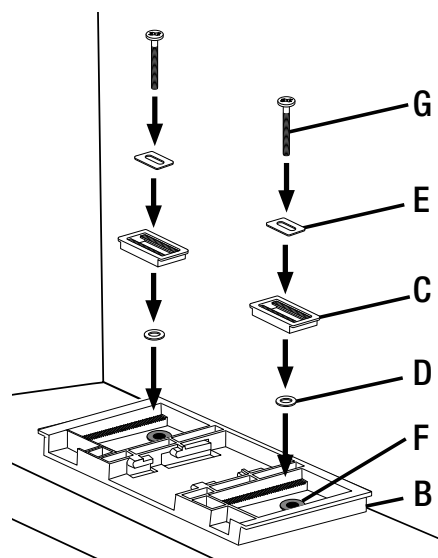


Fig. 4

5. Slide the bidet seat into place by pushing the seat towards the mounting plate. There should be a click sound when the bidet is secured to the mounting plate. Check that the bidet seat is positioned properly on the toilet. If not, press and hold the side button and unmount the bidet from the mounting plate. Adjust the positioning of the mounting plate. Reslide the bidet seat into place. Repeat until you are satisfied with the positioning. Test if it is secured by wiggling the seat forward and backward, left and right to see if it moves out of place. Make adjustments as needed. See Fig. 5.

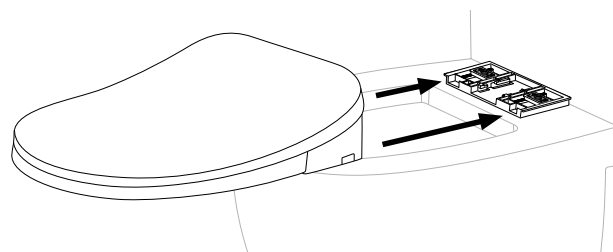


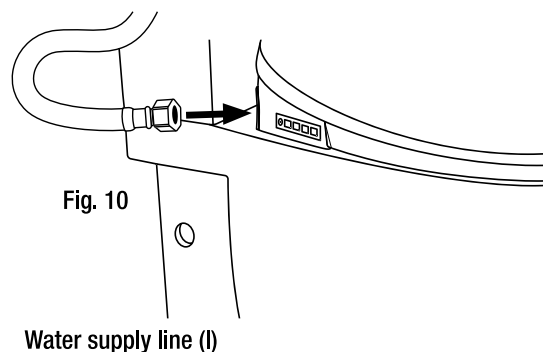
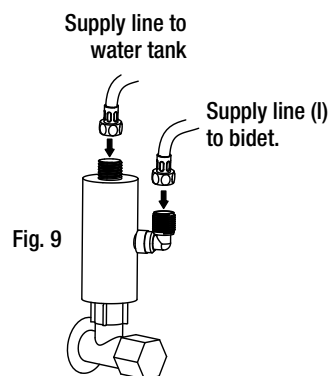
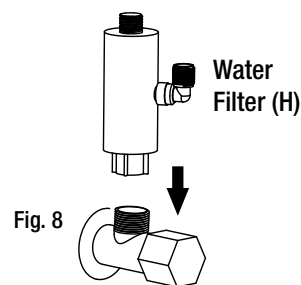
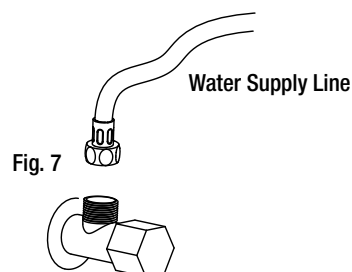
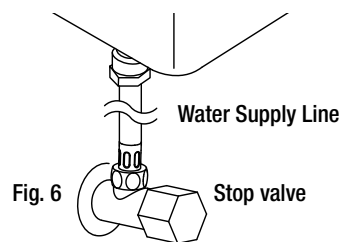
Fig. 5

Installation (continued)

CONNECTING THE WATER SUPPLY

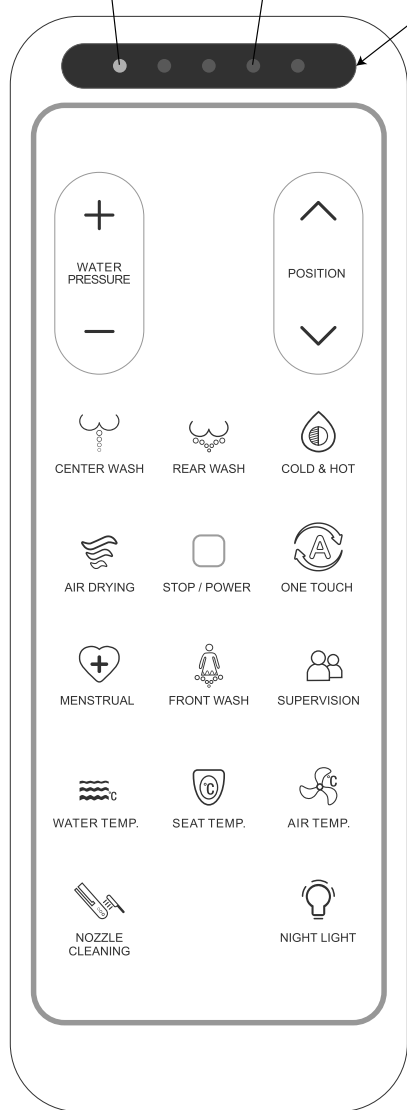
NOTE: This douche seat is supplied with a backflow protection device complying with AS/NZS 3500.1. No further backflow prevention is required for connection to the water supply.

1. Shut off the water supply by turning off the stop valve. See Fig. 6.
2. Flush the toilet and hold the flush handle/button down until the water is all drained.
3. For this step, there may be residual water in the supply lines, so you may want to have a bucket or towel nearby for the water that comes out. Unscrew the water supply line from the stop valve. You may need to use an adjustable wrench if it is hard to unscrew. The water supply line should still be connected to the water tank after doing this. See Fig. 7.
4. Use the screw on the water filter (H) to connect it to the stop valve (at the location where the water supply line was just removed). Use adjustable wrench if necessary to tighten the screw. See Fig. 8.
5. Screw the water supply line that had been disconnected in Step 3 to the water filter (H). See Fig. 9.
6. Using the water supply line (I) included with this bidet, connect it to the water filter (the end without the fixed 90 degree tubing). See Fig. 9.
7. Attach the water supply line to the bidet seat. See Fig. 10.
8. Slowly open the valve to turn on the water supply and check for leaks. Once satisfied, check to ensure water tank fills up properly.

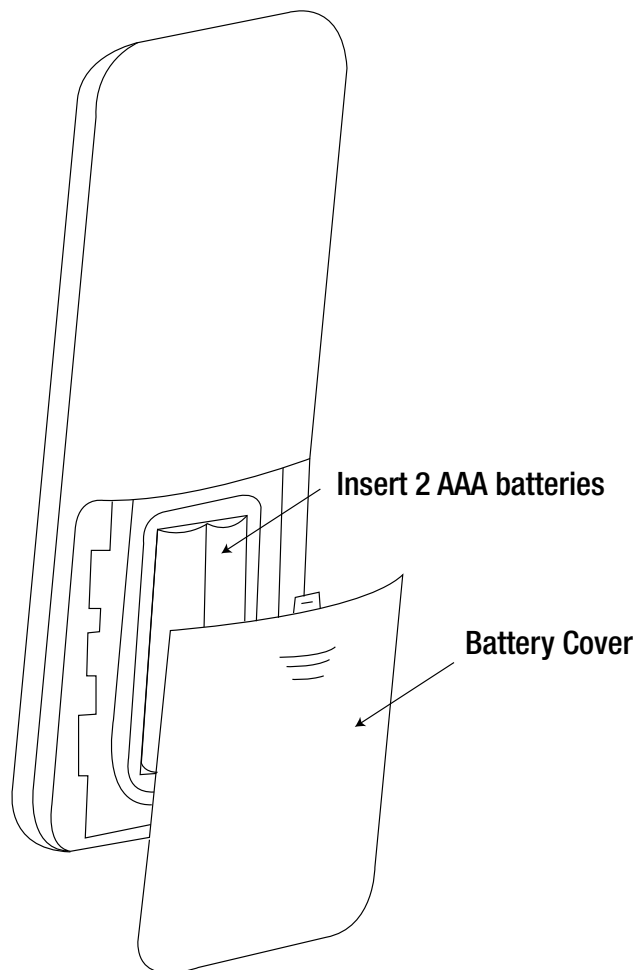


REMOTE CONTROL COMPONENTS

Button Indicator Gear Indicator Indicator Window



Control Buttons



NOTE: Please use the correct battery type. Do not use different types or brands of batteries together. Do not use old and new batteries together. Dispose of used batteries responsibly and in compliance with local regulations.

Operation (continued)

ICON		SHORT PRESS	LONG PRESS
	STOP/POWER stops current function, powers on, or enters energy saving mode	Stops current wash/dry/deodorant fan	Powers on or enters energy saving mode
	WATER PRESSURE adjusts water pressure used for washing	+ Increase pressure by one grade - Decrease pressure by one grade	--
	POSITION adjusts the position of the cleaning nozzle	^ Move tube position forward v Move tube position backward	--
	CENTER WASH narrow water stream is directed down the center of the rear	Starts center cleaning cycle	--
	REAR WASH wide water stream is directed across the rear	Starts/stops rear cleaning cycle	--
	COLD & HOT water massages and washes the anus or perineum	Starts/stops hot/cold massage cycle	--
	AIR DRYING drying the buttocks with warm air	Starts warm air drying	--
	ONE TOUCH performs a cycle of rear wash and warm air drying	Starts one touch auto cleaning cycle	--
	MENSTRUAL cleaning the genitals with customized parameters during menstrual period	Starts/stops menstrual cleaning function	--
	FRONT WASH cleans the female genitalia	Starts/stops female genitalia cleaning function	--
	SUPERVISION customized cleaning parameters for children	Starts cleaning cycle for children	--
	WATER TEMPERATURE controls the water temperature for washing	Adjusts water temperature (cycles through temperature options)	--
	SEAT TEMPERATURE controls the temperature of the seat	Adjusts seat temperature (cycles through temperature options)	--
	AIR TEMPERATURE controls air temperature for drying	Adjusts drying air temperature (cycles through temperature options)	--
	NOZZLE CLEANING when not sitting on bidet, nozzle sticks out so it can be cleaned.	Extends the nozzle for cleaning	--
	NIGHT LIGHT light that can be used at night; light will automatically adjust brightness according to surrounding lighting	Starts/stops the night light	Enter or exit energy saving mode

NOTE: The bidet will automatically decrease the seat temperature to save energy when not in use for 3 minutes. A deodorant fan turns on automatically when a user is detected and turns off automatically 3 minutes after the user leaves. The fan can also be turned off by pressing the STOP button.

Operation (continued)

BIDET SETUP

Electrical work should be done by a qualified professional.

This appliance must be grounded. In the event of a malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock. This appliance is equipped with a cord having an equipment grounding conductor and a grounding plug. The plug, supplied with this unit, must be connected to an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances. If the supply cord is damaged it must be replaced by the manufacturer or a qualified person in order to avoid a hazard.

NOTE:

The cleaning and drying functions will only work properly when the user is detected on the sensor of the seat.

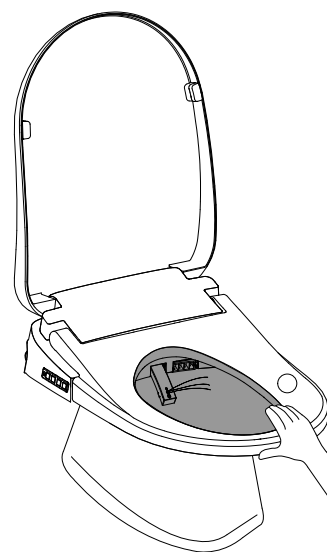
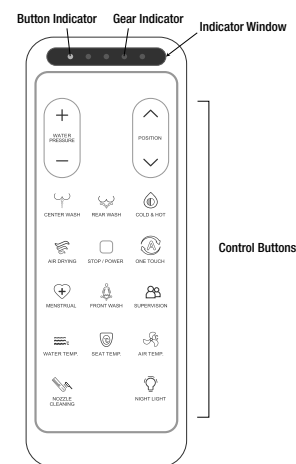
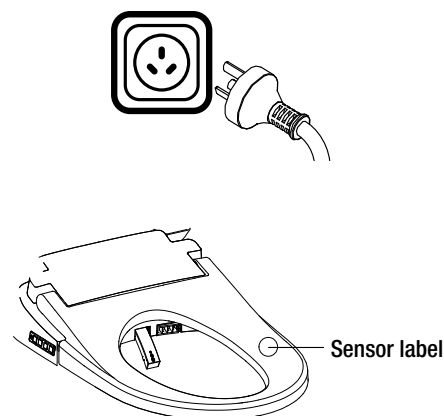
REMOTE CONTROL SETUP

NOTE: The remote control should already be setup, but in the event that it is not, please follow the steps below.

1. Power off the bidet. Put a wet towel on the bidet sensor label area to pretend someone is sitting on the bidet or put hand on the bidet.
2. Press and hold the STOP/POWER and NOZZLE CLEANING buttons simultaneously for about 2 seconds, until the 4 indicator lights are turned on and flashing.
3. Turn on the bidet.
4. When the remote control is connected to the bidet, the third and fourth indicator lights will be on indicating a successful connection. Then you can press any button to start using it. If the connection is not successful, try again after about 15 seconds.

NOTE: Before going through steps 1 to 5, it is recommended that you place the bag used to package the bidet between the seat and the toilet to cover the seat opening. This is to prevent splashing.

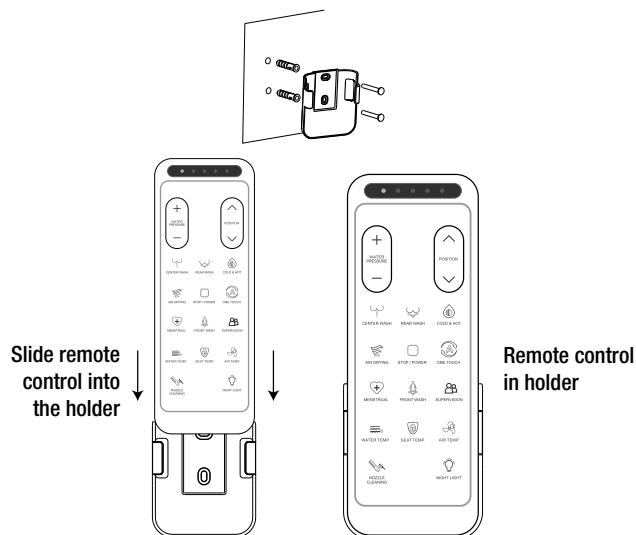
1. Remove the air initially in the cleaning tube of the bidet. Do this by placing your hand on the sensor label area. Press the rear wash button so that the bidet starts cleaning mode.
2. With hand on sensor, check the cleaning functions. At the same time, test water temperature, pressure and the position of the cleaning tube.
3. With hand on sensor, check the drying function. Test that the air temperature can be adjusted properly.
4. With hand on sensor, check that the deodorant fan works. Airflow should be heard and it will be on when not in cleaning or drying modes.
5. Test all other functions. After that, the bag can be removed and the bidet can be used.



Operation (continued)

MOUNTING THE REMOTE CONTROL HOLDER

1. Identify a suitable area to install the remote control holder.
2. Mark the locations of the holes and drill appropriate sized holes. Plastic wall plugs are provided for securing the holder to drywall.
3. Remove the sticker from the back of the remote control holder and stick the holder appropriately on the wall.
4. Screw the holder in place.



Troubleshooting

Bidet not working

Check that the power is on and that the bidet is properly plugged into an electrical outlet.
Check that there is nothing covering the sensing area of the seat. If there is, remove it.

No water coming out

Check to see water to your household has not been shut off.
Check that the stop valve for the water supply is not turned off. If so, turn it on.
Check that the water supply line is not bent or twisted. If so, unbend or untwist it.
If there is no water supply when flushing, try pressing and holding the REAR WASH or FRONT WASH button on the remote control for 60 seconds. The bidet will automatically stop. Press REAR WASH or FRONT WASH again.
If a component of the water supply is clogged, water may not be able to come out. Turn the stop valve off and clean clogged components.
If the filter is clogged, clean or change the water filter. The filter should ideally be changed every six months.

Flush intensity

The water pressure may have been set to a lower level. Use the + or - buttons for WATER PRESSURE on the remote control to adjust this.
When the filter is clogged, this can happen as well. Clean or change the water filter. The filter should ideally be changed every six months.
Check the cleaning tube nozzle to see if it is clogged. Follow the Care and Cleaning guidelines for Nozzle Cleaning in this manual to clean the nozzle.

Cold/Hot water Temperature

This may be because of the current water temperature setting. Use the WATER TEMP. button on the remote control to adjust the water temperature.

No seat heating

The seat temperature may have been turned off or set to a low temperature. Use the SEAT TEMP. button on the remote control to adjust the temperature of the seat.
The seat temperature may have been set to energy-saving mode. Press the power button on the remote control to exit this mode.
Check to see electricity to your household has not been shut off. Electricity is required for your bidet to operate.

Care and Cleaning

NOZZLE CLEANING



Press the nozzle cleaning button. If the seat is down and the nozzle cleaning function is not turning on, place the seat up and try again.

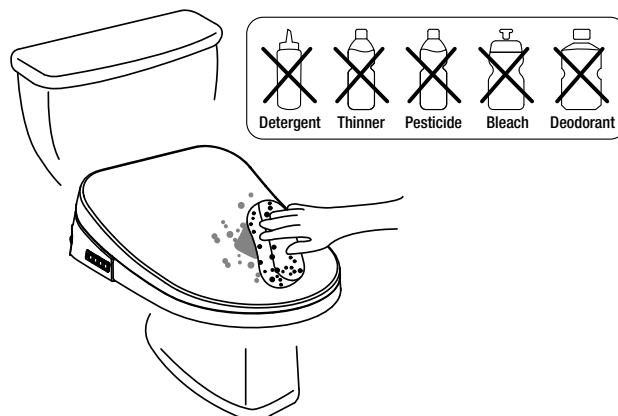
Clean nozzle with a soft brush or cloth. When you are done cleaning the nozzle, press the stop button to stop the nozzle cleaning function. Dry the nozzle cover. Be gentle and make sure not to damage the rubber seal.



WARNING: When cleaning, be gentle and do not forcefully apply pressure to the cleaning tube. Doing so can damage the tube and result in failure of the bidet to function properly.

BIDET CLEANING

Unplug power supply cord of bidet before cleaning. Use a sponge or soft cloth together with a mild, nonabrasive soap and water to clean the bidet. Do not use any other potentially abrasive products such as, but not limited to, detergents, thinners, or bleach, as they can damage the bidet. Do not use cleaners, air fresheners, or deodorants that can be stuck to the toilet bowl, as these may also damage the bidet.



WINTER MANAGEMENT

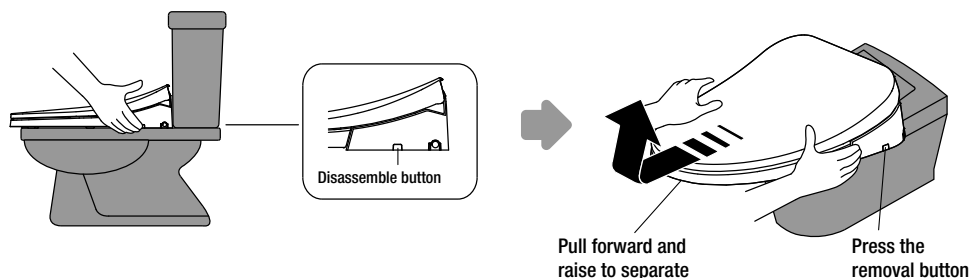
To prevent freezing, the following is recommended.

1. Ensure the power plug is properly connected to the power socket.
2. If the bathroom is cold, wrap the connecting lines with cloth or any other insulating material to keep the lines insulated.
3. If the toilet is not going to be used for a long time during the winter, unplug the bidet from the power socket and drain the water from inside.

WATER FILTER CLEANING AND REPLACEMENT

The water filter is to be cleaned once every three months and ideally replaced at least every six months. If it is not changed regularly, the bidet may malfunction. Do not use detergent for cleaning the water filter, plain water is sufficient.

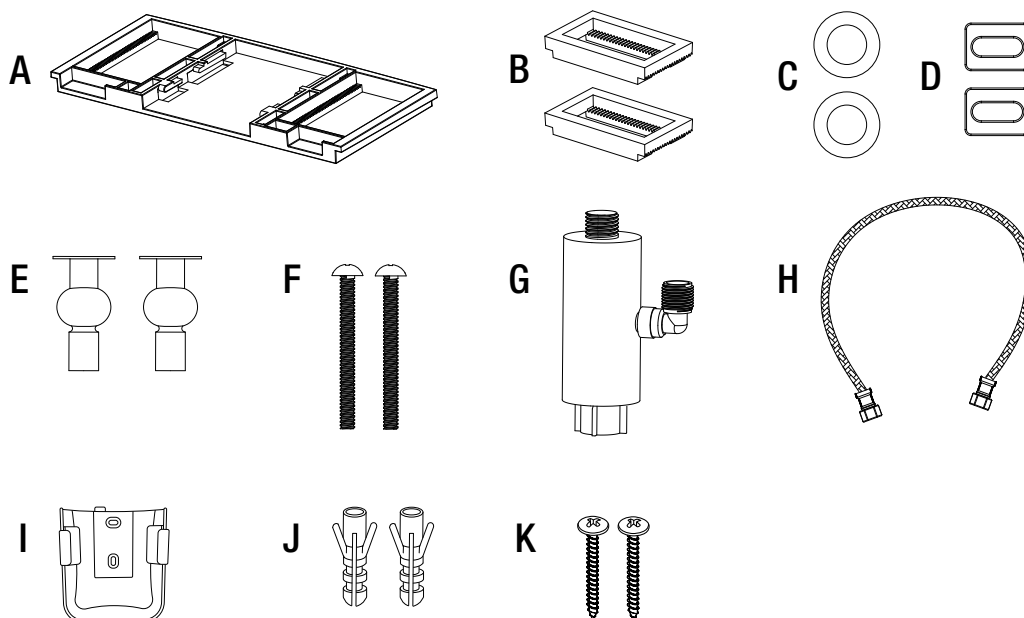
REMOVING BIDET SEAT FROM TOILET



If you would like to remove the bidet seat from the toilet, just press and hold the button, then pull the bidet seat outward to detach it from the mounting plate.

Service Parts

If you are missing parts or if you require replacement parts, please contact our customer service team at cs@conglomkb.com or +61 1800 CONGLOM (Service available in English, Monday - Friday from 6:30am - 3pm AEDT). Identify the required part(s) and have the part number(s) ready.



Part	Description	Code	Quantity
A	Mounting Plate	QHT160	1
B	Fixed Guide Plates	QHT161	2
C	Washers	QHT162	2
D	Rectangular Metal Gaskets	QHT163	2
E	Expansion Screws	QHT164	2
F	Screws	QHT165	2
G	Water Filter	QHT166	1
H	Water Supply Line	QHT167	1
I	Remote Control Holder	QHT168	1
J	Plastic Wall Plugs	QHT169	2
K	Screws	QHT170	2

****** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

Imported by:

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